计算产品保修卡回执
Computing Product Warranty Card

请用户填写以下信息，并将此回执剪下寄至华为客户服务中心。
Please complete this section, detach it, and send it to Huawei Customer Service Center.

用户信息
Customer Information

公司 Company	
通讯地址 Mailing Address	
联系人 Contact Person	
电话/传真 Phone/Fax Number	
电子邮件 Email	
产品型号 Product Model	
产品序列号 Product SN	

经销商信息
Dealer Information

销售日期 Date of Sale	
发票号码 Invoice Number	
经销商名称 Dealer	
经销商地址 Mailing Address	
邮编 Zip Code	
经销商电话 Phone Number	
安装日期 Installation Date	

经销商:（盖章）
Dealer: (Stamp)

计算产品保修卡
Computing Product Warranty Card

资料版本/Document Issue: 02

部件编号/PN: 31500HXH (1/2)

尊敬的用户:
感谢您使用华为技术有限公司的产品。为了能更好地为您服务，在购买产品后，请您阅读、填写此保修卡，并与购买、送货单据一起妥善保存。在确认您的购买证明后，我们将根据保修卡上的有关条款给予有限保修服务。
Dear customer,
Thank you for choosing Huawei. Please read the terms and conditions and fill in the warranty card. This card and proof of purchase entitle you to the services for your product as specified by the terms and conditions.

请及时填写用户及经销商信息，并加盖公章，否则此保修卡无效。
This warranty card is only valid if customer and dealer information is completely filled in and the dealer's stamp is present.

用户信息
Customer Information

公司 Company	
通讯地址 Mailing Address	
联系人 Contact Person	
电话/传真 Phone/Fax Number	
电子邮件 Email	
产品型号 Product Model	
产品序列号 Product SN	

经销商信息
Dealer Information

销售日期 Date of Sale	
发票号码 Invoice Number	
经销商名称 Dealer	
经销商地址 Mailing Address	
邮编 Zip Code	
经销商电话 Phone Number	
安装日期 Installation Date	

经销商:（盖章）
Dealer: (Stamp)

保修声明
Warranty Terms and Conditions

用户通过合法渠道购买华为技术有限公司的产品，华为保证每台销售的计算产品在材料和工艺上都没有缺陷。在正常使用情况下，因为产品自身质量问题引起、非人为的故障，在服务合同规定的保修期内，华为技术有限公司将提供产品保修服务。
Huawei guarantees this product to be free from defects in workmanship and materials within the warranty period. If the product fails during normal and proper use within the warranty period, Huawei will repair or replace the defective parts of the product, or the product itself, at its discretion.

为保证您的合法权益，请注意以下事项：
The following conditions affect the validity of the warranty:

(1) 非CRU部件必须由华为授权人员进行更换操作。
Only Huawei-approved personnel are authorized to replace components that are not CRUs (Customer-Replaceable Units).

(2) 设备保修期从最初的销售日期开始，实际保修日期请与当地经销商或华为技术支持联系确认。
The warranty period begins from the initial date of sale. Confirm the warranty period with your dealer or Huawei technical support.

(3) 保修卡由经销商盖章后方可生效。
This warranty card must have the dealer's stamp for the warranty to be valid.

(4) 保修卡应由用户妥善保管，遗失不补，涂改无效。
The warranty card must be preserved in good condition and be free of any damage or alterations. A second card will not be issued in case of damage or loss.

(5) 请保存经销商签发的购买及送货单据，以备日后保修时查询。
Proof of purchase and delivery (issued by the dealer) is required for product repairs.

(6) 本产品若发生非人为原因造成的故障，您可凭产品序列号、保修卡或标注有产品编号的购买发票，在保修期内到指定的维修点进行免费维修。
If this product is defective in materials or workmanship during the warranty period, return the product to an authorized customer service center for free warranty repairs. The customer service center will require the product SN, warranty card, or a product invoice containing the product SN before beginning repairs.

(7) 凡不在免费保修范围内的计算产品，华为技术有限公司将提供有偿维修服务。
Huawei charges service fees for repairs not covered by the warranty.

(8) 若在购买合同中已规定相关保修策略，请以合同为准，此保修卡仅做保修凭证。
If a warranty policy is specified in the purchase contract for this product, the warranty policy of the contract takes precedence. This warranty card will be required for any repairs specified by the contract.

(9) 更详细的产品有关保修声明请查询网站https://e.huawei.com或向华为技术支持人员索取。
Detailed warranty statements are available at https://e.huawei.com or from Huawei technical support.

不在保修范围内的故障
The warranty does not cover

(1) 产品识别信息（如条码、型号）被涂改的故障件。
Defective equipment with altered or damaged product identification information, such as a bar code or model number.

(2) 人为故意或疏忽造成的损坏，包括非正常环境下使用或不按照说明书使用引起的损坏等。
Damage caused by operator error, misuse, or negligence, such as usage under abnormal conditions or usage deviating from the product manual.

(3) 因电压异常（如电压过高、异常断电）或病毒感染导致的损坏。
Damage caused by abnormal electrical stress (such as power surges and power outages) or viruses.

(4) 因除华为或华为授权服务中心之外的人员或服务机构对设备进行拆机、维修、改装而造成的损坏。
Damage caused by equipment removal, repair, customization, or other operations undertaken by personnel or service providers without the authorization of Huawei or its authorized service centers.

(5) 属不可抗力（如：火灾、水灾、地震、雷击、战争等）造成的损坏。
Damage caused by force majeure, such as fire, flood, earthquake, lightning, or war.

(6) 其他非因华为原因造成的故障，包括但不限于由于使用非华为原厂配件导致的故障，与第三方软件或硬件不兼容引起的故障。
Damage caused by other reasons, including but not limited to using incompatible third-party hardware or software.

(7) 华为不对存储在其产品中或以其它形式与产品相关的客户数据提供保证，客户需要自己负责对相关数据进行备份以防止丢失。
Loss of the data stored in the product or other data related to the product. Huawei is not responsible for data loss and recommends backing data up regularly.

(8) 非华为产品，包括但不限于按客户要求安装到华为设备上的部件、软件、第三方操作系统等。
Non-Huawei products, including but not limited to third-party hardware, software, and operating systems, installed on Huawei equipment at customer request.

(9) 附件、消耗品、结构件不提供保修服务。
Accessories, consumable supplies, and mechanical parts.

(10) 设备表面存在物理损伤，但不影响设备使用。
Scratches or other cosmetic damage to product surfaces that do not affect the operation of the product.

(11) 未经华为授权，硬件或软件已被修改的设备。
Equipment with hardware or software modifications that were not authorized by Huawei.

(12) 仅授权用于试验、测试、培训或展示的设备。
Equipment that is licensed for beta, testing, training, or demonstration purposes.

(13) 被偷窃的产品。
Stolen products.

保修适用范围
Warranty Coverage

以当地实际保修政策为准。
This warranty is applicable and enforceable according to local laws and regulations.

保修期限
Warranty Period

保修期：3年
Warranty Period: 3 years

特别提示
Warranty Notice

华为技术有限公司拥有对本保修卡的最终解释权。
Huawei reserves the right to interpret this limited warranty.
具体的保修信息以华为官方网站发布的信息为准。
The warranty is subject to change. For the latest warranty information, visit the Huawei official website at https://e.huawei.com.

维修记录
Repair History

日期/Date	记录/Details

华为技术有限公司
Huawei Technologies Co., Ltd.

地址：深圳市龙岗区坂田华为总部办公楼
Address: Huawei Industrial Base
Bantian, Longgang
Shenzhen
People's Republic of China

邮编/Zip Code: 518129

网址/Website: https://e.huawei.com

折痕　　折痕　　分隔线